



DHL Parcel Daily Update – 08/04/2020



Delivery Network

Volumes remain high within the network, but overall delivery operations are working as normal. Our drivers will be loading later in line with a peak environment, with afternoon delivery also operating to support current demand.



Hub Operations

Hub Operations remain on plan
No reported network wide delays impacting delivery today



Customer Services

Queries being responded to as normal
Working from home in place for the team and email contact is preferable to support response flows rather than phone contact