



**OUR GREEN  
PROMISE.**  
WORKING TO  
DELIVER A MORE  
SUSTAINABLE  
FUTURE.

“At ILG we put care for the environment front and centre. Like many of our customers and our customers’ customers, we share a deep concern for our planet’s wellbeing. We’re determined to do our bit to secure a more sustainable future for us all.”

*Mike Stephenson, ILG Managing Director*



## Behaving sustainably

As one of the UK's leading global delivery and outsourced fulfilment partners, ILG is in the frontline of the growth in e-commerce, both in the UK and across other European countries.

Every year we fulfil more orders, open new facilities, use more packaging and send out more deliveries. This in turn drives up the amount of energy we consume and volume of waste we create.

At ILG we want to ensure that the environmental impact of our business growth is kept to an absolute minimum. That's why protection of the environment sits at the heart of our CSR. ILG's Environmental Policy sets out our commitment to behave sustainably, improve performance and reduce our carbon footprint.

## What are we doing?

We are already working hard to cut energy use in our warehouses, deliver more sustainably, minimise packaging waste, use resources more efficiently and cut emissions wherever possible. But we know we can do more.

### Green audit

We have commissioned an independent business-wide audit to give a detailed 360-degree picture of how our operations affect the environment. Ongoing audits will regularly calculate our carbon footprint so we can understand the sources of emissions and minimise waste and pollution.

### Green targets

In conjunction with environmental consultants we are establishing challenging targets for shrinking our carbon emissions. We are aiming for absolute reductions in environmental impacts as well as relative enhancements.

**To reduce our CO2 emissions by 35% by 2023.**

### Green strategy

By managing our processes, materials and people in the right way we aim to minimise negative environmental outputs and create positive and exciting environmental improvements.



## Our eco-successes

### Zero-landfill waste

We reduce waste wherever possible and none is sent to landfill. 100% of our waste is either recycled or burned to generate electricity.

### Sustainable facilities

Our ILG Space Gatwick warehouse is BREEAM 'Excellent' rated, with roof-mounted solar panels, extensive skylights, energy-saving LED lighting and fuel-efficient heating.

### Green energy

We are set to change all our energy contracts to Green Electricity and Green Gas tariffs across all our warehouses and offices.

### Eco-friendly packaging

All our packaging is made from recycled paper and cardboard. We avoid oil-based void-fill materials wherever possible and send over 6 tonnes of cardboard to recycling each week.



## Our objectives

ILG's Environmental Policy sets out our environmental goals which are regularly reviewed, maintained and communicated. Our main objectives are to:

- ✓ Minimise our greenhouse gas emissions
- ✓ Reduce our energy requirements, as well as improve energy and water efficiency
- ✓ Lessen the impact of our transport by managing business travel and choosing alternative transport options where feasible
- ✓ Manage our waste, by minimising, storing, recycling and disposing of waste and packaging in a responsible manner
- ✓ Use recycled and recyclable packaging, appropriate to each product
- ✓ Investigate the use of materials, products and components with lower environmental impact
- ✓ Investigate green procurement options and encourage our suppliers to support our objectives
- ✓ Work with our customers to understand their own environmental impacts (particularly packaging and waste) and help them to make improvements where possible

## Towards a cleaner future

We want to keep challenging our partners and ourselves to do more and go further to create a cleaner, more sustainable future. Look out for updates on ILG's environmental journey at [ilguk.com/about-us/sustainable-fulfilment-delivery](https://www.ilguk.com/about-us/sustainable-fulfilment-delivery)