

COVID-19 update

Continuing to deliver for our clients and customers

Good Afternoon,

We trust that you had a safe weekend. As we begin a new working week, we continue to make adaptations in order to ensure business continuity for our clients and their customers.

At this stage, there is just one update to share with you.

Our ParcelShop network

In the interests of health and safety, some ParcelShops have temporarily changed their opening times or closed as a precautionary measure. At this stage, around 2.5% have had to take the decision to close.

We will keep our ParcelShop Finder updated online with any changes as the situation develops. In addition, we are asking all customers to check before they make plans to travel and keep social distancing in mind when doing so.

Please note that this will mean that any parcels on their way to ParcelShops which close will be returned to the sender. We are asking clients to communicate this change to your customers.

If you have any questions, please contact your Client Manager.

Many thanks

Update 23/03/20



 **Hermes**
the parcel people